

Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PS 101: Introduction to Patient Safety*

on **02/09/2019**

This continuing education activity carries 1.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PS 102: From Error to Harm*

on **02/09/2019**

This continuing education activity carries 1.00 Contact Hours.

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Derek Feeley
President and CEO
Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PS 103: Human Factors and Safety*

on **02/10/2019**

This continuing education activity carries 1.00 Contact Hours.

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Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PS 104: Teamwork and Communication*

on **05/17/2020**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PS 105: Responding to Adverse Events*

on **05/31/2020**

This continuing education activity carries 1.25 Contact Hours.

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Derek Feeley
President and CEO
Institute for Healthcare Improvement



Certificate of Completion

IHI OPEN SCHOOL: BASIC CERTIFICATE IN QUALITY & SAFETY

This certificate is awarded to

Ehsanullah Bagheri-Anderson

In recognition of successful completion of the basic curriculum comprising 18 hours of online learning in the areas of

IMPROVEMENT CAPABILITY, PATIENT SAFETY, LEADERSHIP, PERSON- AND FAMILY-CENTERED CARE, AND TRIPLE AIM FOR POPULATIONS

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. The activity was designated for 18.00 hours of AMA PRA category 1 credit.

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Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PFC 101: Introduction to Patient-Centered Care*

on **02/18/2019**

This continuing education activity carries 1.50 Contact Hours.

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Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PFC 102: Key Dimensions of Patient- and Family-Centered Care

on

02/18/2019

This continuing education activity carries 1.00 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

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Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PFC 201: A Guide to Shadowing: Seeing Care Through the Eyes of Patients and Families

on

04/02/2019

This continuing education activity carries 0.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

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Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

PFC 202: Having the Conversation: Basic Skills for Conversations about End-of-Life Care

on

04/02/2019

This continuing education activity carries 1.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

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Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

QI 101: Introduction to Health Care Improvement*

on **05/31/2020**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

QI 102: How to Improve with the Model for Improvement*

on **06/08/2020**

This continuing education activity carries 1.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

QI 103: Testing and Measuring Changes with PDSA Cycles*

on **06/08/2020**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools*

on

06/15/2020

This continuing education activity carries 1.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

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Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

QI 105: Leading Quality Improvement*

on **06/15/2020**

This continuing education activity carries 1.25 Contact Hours.

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Derek Feeley President and CEO Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

L 101: Introduction to Health Care Leadership*

on **06/22/2020**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
Institute for Healthcare Improvement



Ehsanullah Bagheri-Anderson

for participating in the educational activity entitled

TA 101: Introduction to the Triple Aim for Populations*

on **06/22/2020**

This continuing education activity carries 2.00 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
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